



Indianapolis International Airport

1945 South Banner Ave., Indianapolis, IN 46241

**Regular Office Hours**

Monday-Friday, 0800-1600  
Closed on Federal Holidays  
Eastern Time (ET)

**Hours of Service for Entrance  
and Clearance**

Inspection services for the entrance/  
arrival of aircraft at KIND are  
available Monday-Friday, 0800-2000  
in accordance with the port's  
permission to land procedures. After  
hours and weekend flights are by  
appointment only.

Commercial aircraft operators  
departing the U.S. must obtain an  
outbound clearance by contacting  
CBP directly.

**Contact Information**

For updates/concerns on pre-approved flights:  
(317) 241-9780 Primary Contact M-F, 0800-1600  
(800) 973-2867 SECTOR Communications  
(407) 975-1740 SECTOR Communications  
[KIND\\_GAP@cbp.dhs.gov](mailto:KIND_GAP@cbp.dhs.gov)

**Permission to Land Procedures**

Pilots must secure permission to land by contacting  
CBP at KIND during normal business hours.

Permission to land is granted with a tolerance of (+/-) 30  
minutes. If your ETA deviates outside those  
parameters, Previously granted permission(s) are invalid  
and you must contact CBP to re-secure permission to  
land.

**Inspection Process**

- All GA aircraft shall arrive at the international arrivals ramp and park in the red box adjacent to the Million Air FBO.
- GA flights **are not processed** at the main terminal FIS or at private/commercial hangars/FBOs.

**Special Procedures/Miscellaneous**

- Million Air FBO: (317) 554-8400.
- Signature Flight Support Ind.: (317) 248-4900.
- Air Fayre (**for international trash removal**): (317) 667-2029.  
[inddispatch@airfayre.com](mailto:inddispatch@airfayre.com); [indsupervisors@airfayre.com](mailto:indsupervisors@airfayre.com)
- Port Office address is: 1945 South Banner Ave., Indianapolis, IN 46241.
- **After hours and weekend flights are by appointment only after obtaining approval from CBP at KIND directly.**
- For aircraft operators seeking to arrive at the Port of Indianapolis outside of regular operating hours (0800-2200 hours), the CBP Reimbursable Service Program (RSP) is an option for consideration. The RSP establishes partnerships between CBP and participating stakeholders, allowing CBP to provide inspection services that would otherwise be unavailable. For more information, please visit the [RSP website](#).

**NOTE:** For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact [GAsupport@cbp.dhs.gov](mailto:GAsupport@cbp.dhs.gov)